



## Notice

### “Return to Normal” Operating Strategy

February 16, 2021

Oshawa Community’s Board of Directors, management and staff would like to thank our members for your continued support throughout the pandemic. Like the first lockdown, our goal is to ensure that a high level of service is provided while maintaining a healthy and safe work environment for both employees and members. We appreciate the efforts made by members who adapted to our other “Ways of Banking” since in-branch services were restricted. We are happy to announce that our *doors will be open for in-branch service* 9 am to 5 pm Monday through Friday commencing February 16, 2021.

Please note that a *mask, face covering or shield* will be **MANDATORY** prior to entering the branch for service. If you are unable to wear Personal Protective Equipment (PPE), we will be more than happy to service you using one of our other “Ways to Bank”.

- Bank online using our new *member-friendly* website [www.oshawacu.com](http://www.oshawacu.com)
- Download our new & improved Mobile Banking App for iPhone or Android devices
- ATM (use [The Exchange Network](#) surcharge free!)
- Oshawa Community employees are waiting for your call to assist with your transactions. Simply call 905-576-4200 and follow the prompts or visit our website for our employees’ direct lines.

We are looking forward to seeing you again. In addition to wearing PPE, we kindly ask that you follow the social distancing measures we’ve implemented:

- Limited number of members in branch at one time.
- Members are asked to book an appointment to speak in an office with the Lending or Investment departments.
- Adhere to the social distancing markings and be respectful of others including other members and staff.

Please keep in mind: until the pandemic is over, we ask that you conduct your in-branch business then promptly exit the premises. Since we are limiting the number of members that can be in the branch at one time, we must keep transaction times brief. We look forward to catching up with you when this is all behind us! Until then: “Stay Home. Stay Safe. Save Lives!”