



FRAUD ADVISORY ALERT

Protection Against Phone Spoofing Fraud

Oshawa Community Credit Union has been made aware of a fraudulent phone scam where callers are disguising their Caller ID (spoofing) to appear as though they are calling from our general line.

The scammer may contact you claiming to be an OCCU employee and offer to deposit money into your account while asking for your personal or financial account information.

Important Reminders for Your Security:

- We will NEVER call you from our toll-free (855) number.
- We will NEVER call asking for your personal account information, passwords, or PINs claiming that we have money to deposit into your account.
- Caller ID display can be manipulated. You should never rely solely on caller ID to verify the caller's identity.

What to do if you receive a suspicious call:

- Do not share any personal or account details.
- Hang up immediately.
- Call us directly at **905-576-4200** to let us know that this occurred so our team can assist you and log the activity.