



e-Transfer Participant Bulletin

Loblaws Bread Class Action Settlement Payouts via Interac e-Transfer

Summary:

Settlement funds from the Loblaws Bread Class Action Lawsuit are being distributed to eligible Canadians via Interac e-Transfer. Your teams may see increased customer inquiries and fraud-related activity. This bulletin provides guidance and resources to help you respond.

Context

Settlement administrators are using Interac e-Transfer to deliver payouts to eligible Canadians starting May 13, 2026. Interac Corp. is not a party to the lawsuit or settlement.

Key Message for Your Customers

Some of your customers may receive unexpected Interac e-Transfer notifications and question whether the payment is legitimate. Interac e-Transfer is a valid method for distributing settlement funds. However, to protect against potential scams or fraudulent messages, recipients should be encouraged to:

- Verify the authenticity of any Interac e-Transfer before accepting it, including the organization sending the funds.
- Look out for red flags such as incorrect URLs or mistakes in spelling and grammar, which are common in fraud-related emails.
- Register for Interac e-Transfer Autodeposit to ensure funds are deposited directly into their account, reducing the risk of fraud and eliminating the need to answer a security question.

Recommended Actions

- Brief your customer service and fraud teams on this bulletin and the fraud guidance above.
- Share the consumer FAQ page linked below with front-line staff — it covers how to verify notifications, deposit funds, and contact the settlement administrator (Verita: 1-833-419-4821).
- Direct suspected fraud to phishing@interac.ca and the Canadian Anti-Fraud Centre.

Resources

- [What to do if you receive an Interac e-Transfer for a class action settlement - Interac Corp.](#)

Your Interac relationship manager is available if you have any questions. Thank you for your continued partnership.

This bulletin is for informational purposes only. Interac Corp. is not responsible for the administration, eligibility, or terms of any class-action settlement.