



Covid-19 Update: Thursday, July 9th, 2020

Please be advised that as of **Friday, July 10th, 2020, masks or face coverings must be worn when entering a commercial establishment**, which includes Oshawa Community Credit Union. The Durham Region's Medical Officer of Health has mandated that masks be worn indoors while in public to help stop the spread of COVID-19 in our community.

Visit the link below for further details:

<https://www.durham.ca/en/health-and-wellness/resources/Documents/Novel-Coronavirus/COVID-19-MOH-Mask-Instructions-July06-Fact-Sheet.pdf>

Oshawa Community's Board of Directors, management and staff would like to thank our members for their ongoing support and for adapting to our other "Ways to Bank" during these unprecedented times.

In-branch service is now available Monday to Friday from 9 a.m. to 5 p.m., however our "At Home Team" is still available to assist you over the phone should you prefer not to visit the branch. Call the branch at 905-576-4200 and choose the option that best suits your needs. Alternatively, you may visit our website and select the "Get In Touch" option on our home page to see our employees' direct lines.

Furthermore, kindly adhere to the social distancing measures that we've implemented in the branch:

- Limited number of members in branch at one time.
- A mask or face covering are to be worn as per the Durham Region's Medical Officer of Health (exceptions may apply). We are requesting that members bring their own masks, however, we will provide a mask if a member does not have one.
- Members are asked to book an appointment to speak in an office with the Lending or Investment departments.
- Follow the social distancing markings and wait to be called to the counter after the last member has been served
- We kindly ask that you be respectful of others including other members and staff.